Withdrawal from the contract

Was something different than you expected?

If you wish to withdraw from the contract, please give us the following information:

Your order (invoice) number:

Name and surname of the purchaser / Company:

Contact information (in case it's different from the original order):

Which product does the return concern? (name or code of the product)

What is the reason for you returning the goods?

I made a mistake while placing the order

Other:

No stated reason

What is the state of the product you're returning?

Used Unused (original packaging is unopened) Opened (unpacked and unused)

How do you prefer to resolve the problem?

A voucher in the value of the returned goods

Replacing the product with a different one - state name or code of product:

Return of the purchase price to the account. We will refund the transaction back to the original payment method.

Additional information:

Send the goods to the address:

FHB Group - Skinlou, Priemyselná 1637/3, 900 21 Svätý Jur, Slovakia

Thank you for your information!

We'll handle your return and get back to you as soon as possible.